

ABN: 65623723553

17 July 2023

Dear Distributor Partners

Re: Update on Imitation/ Counterfeit TS Products in the market

It has come to our attention that there are cheaper imitation TS products in the market.

The imitation products are illegal and have not been sourced by TabSol Australasia Pty Ltd which is the sole importer and Trademark owner of TS Brand in Australia.

We have notified the Australian Federal Police and The Australian Crime Commission and the Border force who have commenced investigation into the matter.

We have also received several consumer complaints about the poor quality of the Counterfeit stock and some are not suitable for consumption.

Our standard response to the complainants is to seek a refund from the retailer and report the retailer to the police.

We are also reporting the retailers who are found to engage in illicit trade and any identified wholesalers to the Crime commission and Federal police.

As it is difficult to differentiate between the illegal / imitation packs and the legal product, we strongly recommend the following:

- 1. Please do **not** accept TS brand that is below our published distributor promotional prices.
- 2. The illegal product quality is inferior to original TS blend.
- 3. The paper is also not compliant to Australian standards.
- 4. We suggest that you be cautious when doing product swaps or credits.
- 5. Only purchase TS Brand from TabSol's recommended list of Distributors or TabSol directly. If you are not sure contact TabSol office on 02 90371478 or mobile: 0413690069 or 0450050433 to confirm the approved distributor in your area.

TabSol Australasia upholds the laws and guidelines for Tobacco industry and is against any illegal activity regarding importation and distribution of any tobacco product.

We will work closely with the relevant government departments to further strengthen the TS brand integrity and seek your support to not support illegal trade.

Yours Sincerely,

Pradeep Kumar Managing Director

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